

At CFone, we believe that responsible business is better business – not only for our customers and partners, but for our planet and society as a whole.

We are relentless in our efforts to make our operations more ethical, inclusive and environmentally conscious at every level.

To demonstrate our commitment, we seek out respected accreditations and continually review our policies and practices. Currently, CFone is proud to be:

- CCS Supplier – Meeting the stringent requirements for government and public-sector contracts.
- Cyber Essentials Certified – Ensuring robust cybersecurity standards to protect both our and our clients' data.
- Living Wage Employer – Committed to fair pay and dignity in the workplace for all employees.

Looking ahead, we are working towards ambitious goals:

- Achieving carbon neutrality by 2030 – a pledge that guides our sustainability actions and investments.
- Gaining B Corp status – a global movement of companies balancing purpose with profit and meeting the highest social and environmental standards.

Our responsibility doesn't end with our own team. We carefully select suppliers who share our values of environmental stewardship, ethical conduct and social responsibility. We require all partners to adhere to industry best practices regarding employee welfare, environmental protection and governance.

A few examples of our trusted partners include:

- Jola: Holds ISO 14001 Environmental Management System (EMS) certification, ensuring their services minimise environmental impact and support our sustainability journey.
- Magrathea: Maintains rigorous data security protocols and is fully compliant with GDPR, safeguarding the privacy and rights of end users.
- Yealink: Has offset over 5,000 tonnes of carbon emissions and is PCF certified, emphasising a strong commitment to reducing environmental impact throughout their product lifecycle.

We recognise that meaningful change requires collective effort. We continuously seek ways to improve, learn and lead by example within our own business, and by encouraging responsibility throughout our value chain.

Together with our partners, clients and staff, we strive to make a positive difference one connection at a time.

If you have questions about our Corporate Social Responsibility policies, or suggestions on how we can do even better, please get in touch. We welcome the dialogue.

Mark Hodgkinson

Director